#### **Foreword**

I am pleased to introduce the Policing Plan for Co. Carlow for 2017. In formulating this plan cognisance was taken on feedback from the community, Garda Staff, and external stakeholders including the Minister for Justice & Equality and The Policing Authority as determined by Section 20 of the Garda Siochána Act 2005. The Policing Plan is informed by the Garda Siochána Strategy OStatement 2016-2018; ministerial directives; resource capacity; the work of Joint Policing Committees; crime data analysis and research into international best practice in strategic planning. The plan also embraces the many developments and initiatives taking place under our extensive five-year Modernisation and Renewal Programme which has been guided to a large degree by the most recent internal and external reports.

The 2017 National Policing Plan is driven by the priorities and performance targets which have been determined in consultation with the Policing Authority. Locally, consultations have taken place with Co Carlow Joint Policing Committee to ensure that our joint endeavours are mapped and measured to assist in achieving our goals and targets. I and my team will report on a formal basis three times yearly to Joint Policing Committee and more regularly as necessary collaborate within the framework of sub - committees and working groups as determined by the JPC.

Whilst continuing to build the District Human Resource capacity to the required level I will endeavour to deliver to the communities of Co. Carlow to the highest achievable standards. The focus of my efforts will be towards maintaining front line services and high visibility.

An Garda Siochana relies on the consent of the public to police and their total support and partnership as we go about our daily business. I urge communities across the county to work with their local Gardai to make the District a safe place within which to live by reporting crime or any suspicious activity to their local Garda Station or by dialling 999 or 112 or calling the Garda confidential line at 1800 666 111.

Gerry Redmond Superintendent

#### The County Carlow District Policing Plan 2017 will focus on five key areas:-

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- (1) National and International Security
- (2) Confronting Crime
- (3) Roads Policing
- (4) Community Engagement & Public Safety
- (5) Organisational Development and Capacity Improvement

### Our Vision

To be a beacon of 21st century policing and security

### Our Mission

To deliver professional policing and security services with the trust, confidence and support of the people we serve

### Our Values

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Service
Delivering pro-active, responsive and impartial policing and security services

Accepting individual responsibility and ensuring public accountability	Accountability
7.	dividual responsibility and ensuring public accounta

Professionalism
Providing a
professional
policing sen
service and security
y to all c
ommunities

Having respect for all people, their human rights and their needs

Respect

## National and International Security

aware of developments in cyber security and the potential threat posed by self-radicalised individuals or 'lone-wolves', whatever their motivation. posed by domestic terrorism and by the globalisation of terrorist activity. We are activity, we are activity, we are activity. We are also In the face of evolving and dynamic security-related challenges, especially relating to terrorism and terrorist financing. An Garda Slochána must continually innovate to protect our country and its people. We recognise and will continue to address the threats

emergencies with our pairtners and ensure, through training and risk assessment, that we are prepared to respond in a timely and effective manner should a major emergency arise. Our counter-terriorism strategies will be enhanced to address the new challenges, This will include outreach and awareness at all levels of politing with community and partner groups, with a focus on prevention, meeting strategies challenges; information and international security, and law enforcement, a key pillar of all strategies almed at protecting our national security is the strengthening of relationships with national and international security, and law enforcement, partners. We will continue to plan for major

Protect the State and its people against terrorism by conducting intelligence led operations against all facets of terrorism including the financing of terrorist activities	Superintendent, Carlow D/Inspector, Kilkenny/Carlow	Targeting terrorist groups, their financing and support activities, through intelligence-led operations and translating, to the greatest extent possible, intelligence into evidence to facilitate prosecutions.	Continue to imprave our overtand covert intelligence gathering capabilities in the Kilkenny / Carlow Division to identify national and/or international threats from terrorist, extremist and organised crime groups with links to terrorist groups through Divisional Meetings, use of Regional CHIS and greater linkage with Crime and Security Section, Garda HQ.
	0/Sergeant, Carlow		identify persons of interest, investigate criminal actions and gather evidence to sustain prosecutions.
			Maintain a Divisional Enquiry Team chaired by D/inspector to target offenders, investigate and gather intelligence,
			Exchange subversive and terrorist intelligence in resitime with Crime and Security Section, Garda HQ
			Use of information and Communications Technology to enhance capability to respond to current and emerging threats to include the mapping of Divisional Text Alert in servicing local communities, businesses and transport entities.
			Risk Assess Security Targets and Installations for VIP Visits
	**************************************		Projective liaison with: SDU and Security & intelligence to assist in intelligence-led policing to deter tempist attacks and target terrorist groupings.
		A Section of the sect	Enhance Intelligence gathering at Divisional/ District level with the support of CHIS.
	Maria e Maria.		Divisional PAF Meetings to be briefed by D/inspector on dissident and terrorist threats,

Work collaboratively with our security Support Joint constructing District operations. Continuing international partnerships and interactions with our security Support Joint Continuing International partners with our security Support Joint Continuing Internations with our security Support Joint Continuing Internations and International security of Earlow District and exchanging Intelligence with other Police Service of Earlow District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operational goals; District and exchanging Intelligence with other Police forces towards shared operations in the Police forces towards shared operational goals; District and exchanging Intelligence of the Police forces towards shared operations in the Police forces towards shared operation
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### **Confronting Crime**

Preventing crime will be at the forefront of every aspect of our work and a key strand of our crime strategies. The focus of our operations will be on high visibility patrolling, targeting criminals and preventing crime from happening. We will work closely with our partners to reduce opportunities for crime and re-offending. We will provide impactful and engaging crime prevention advice to communities, from the moment a crime is reported to when it is before the court, we will have highly trained investigators using advanced technologies to ensure the professional investigation of every crime.

criminal activity at all levels of society; increasing victim satisfaction and the reporting of sexual crimes; reducing crime rates and increasing detections, ability to combat the threat of organised crime through the establishment of a consolidated Drugs and Organised Crime Bureau (DOCB) which will proactively target those involved in organised crime groups. We are committed to addressing activity with a cross-border dimension, whatever its source or motivation. Serious and organised crime poses a substantial challenge to the public good and the peace on which civilised society depends. We have recently strengthened our For many years, An Garda Stochana has successfully utilised a multi-agency approach, partnering with organisations on both sides of the border, to combat cross-border crime. This co-operation will continue to be pivotal in tackling criminal

Implement a comprehensive crime prevention strategy nationally	Superintendent, Carlow D/Inspector, Kilkenny/Carlow	Implementing the National Crime Prevention and Reduction Strategy.*  Continuing to encourage all wirthers of crime and in particular	Support the National Crime Prevention and Reduction Strategy by amongst other measures:  - Ensuring proper registration of Text Alert Schemes and increasing Conduct Text Alert Schemes in operation.
	D/Sergeant, Carlow	Continuing to encourage all victims of crime and in particular, Schemes in operation. victims of Hate Crime** to come forward and report such Text Alert established in discussion.  We will continue to si  We will continue to si  Enhancement of crim Wednesday at 10.30an Killenny Carlow Divisit  From call to Court, will	Schemes in operation.  Mapping of Divisional Text Alert ongoing to Identify area deficiencies. Divisional Taxl Text Alert ongoing to Identify area deficiencies. Divisional Taxl Text Alert extablished on 9th December 2015. Hotel, Nightclub and vintners Text Alert In discussion.  Text Alert established on 9th December 2015. Hotel, Nightclub and vintners Text Alert In discussion.  We will continue to supply general messages to Text Alert Groups  We will continue to enhance the Text Alert experience.  Enhancement of crime slot. Garda Community Assist to continue to alr weekly every We directed and 10.30am on Kilkenny Carlow Local Radio (KCLA). Four (4) broadcasts for month specified. Engaging with the public to identify and address policing priorities in Kilkenny Carlow Division through KCLR and local media.  From call to Court, where we can interceds with Crime Prevention Advice, we will do.
			Pilot Trainiong of Crime Prevention Ambassadors from Community to bring Crime Prevention message to others. Improving public opinion regarding the ability of An Garda Sicchana to tackle crime from 57% in 2015 to 50% in 2017.***
			Decreased incidents of burglary by 5% in 2017.*** Decreased incidents of jobbery by 10% in 2017.*** Decreased incidents of assault by 6% in 2017.***
			Enhanced feelings of public safety as measured by the Public Attitudes Survey, Increased recording of incidents with a hate motive against 2016 baseline.

We WIII	Responsibility	We WIII Do This By	Success Will Be Measured By RAG
Support victims of sexual crime and domestic violence and implement	Superintendent, Carlow	Rolling out the Garda Protective Services Initiative	Complete plans for the establishment of a Divisional Protective Services Units by Q4 of 2017.
national action plans in collaboration with partner agencies	D/Inspector, Kilkenny/C D/Sergeant	Implementing the provisions of the National Action Plan to Prevent and Combat Trafficking in Human Beings in Ireland	Increased reporting of sexual offences.
	in and other s	Implementing the actions pertinent to 2017 in the COSC	Increased detection of sexual offences.
	el Suel el Ruels un	Second National Strategy on Domestic, Sexual and Gender- based Violence 2016-2021 in collaboration with the	Increased number of victims of Human Trafficking Identified.
	t Production of the State of th	government departments; Court Services; The Probation Service; TUSLA; the Health Service Executive and other	Implementation of GOSC strategic actions pertaining to 2017.
	400° 14° 15° 16° 16° 16° 16° 16° 16° 16° 16° 16° 16	relevant agencies.	Establish a Victims, Older Persons and Crime Prevention Clinic
			Ongoing engagement with Rapie Crisis Centre in Co Kilkenny & Co Carlow
	00FF - A-PASS 8187 W.		
Implement the EU victims directive	Superintendent, Carlow	Continuing to develop services to victims of crime.	Increased victim satisfaction from 57% in 2015 to 65% in 2017.
	D/Inspector, Kilkenny/Car D/Sergeant, Carlow	Meeting all the obligations to victims enshrined in the Directive.	Implementing the recommendations of the review of the victims services offices.
	na esta de la companya de la company		Enhance feedback to communities and victims through Victims Service Office outlining positive outcomes to Garda investigations and provision of regular updates on Garda investigative activities.  Ongoing liaison with Co Carlow Federations for Victim Assistance at District
	averrane		Nominated Sergeant in each District as point of contact for local Federation of Victim Assistance.
	. 1807 1604 03 T		Advertise availability of Federation of Victim Assistance Services in County Carlow on Crime Prevention leaflets. Three hundred (300) handed to public at
	***************************************		checkpoints. Sourced Accommodation for Federation for Victims Assistance within Court
			Services to counsel victims prior to Court appearances.  Office space available within Carlow Garda Station to Co Carlow Victims
	TO THE POST OF THE		
* An Garda Siochana will provide the Pol  ** A Hate Crime' can be measured in ac	* An Garda Siochana will provide the Policing Authority with quarterly r ** A 'Hate Crime' can be measured in accordance with discriminatory m *** 7017 target figures are dependent upon full year 2016 crime data	An Garda Siochána will provide the Policing Authority with quarterly reports in relation to the implementation of the National Crime Prevention and * A 'Hate Crime' can be measured in accordance with discriminatory motives listed on PULSE, the Garda computer system ** 7017 tareet feures are dependent upon full year 2016 crime data	: Prevention and Reduction Strategy

7	Deployment of a new evidence based framework by Q4 2017.  Continue to improve our overt and covert intelligence gathering capabilities in Carlow District to identify national and/or international threats from terrorist, extremist and organised crime groups with links to terrorist groups through District Meetings, use of Regional CHS and greater linkage with Crime and Security Section, Garda HQ.	Enhancing the evidence based framework to enable proactive Deployment of a new evidence based framework by Q4.2017 measurement of threat levels relating to OCGs and set continue to improve our overt and covert intelligence gather carlow District to identify national and/or international threat extremist and organised crime groups with links to terrorist go District Meetings, use of Regional CHIS and greater linkage with Security Section, Garda HQ	Superintendent, Čarlow D/Inspector, Kilkenny/Caclow D/Sergaant, Carlow	Develop and implement new systems to proactively measure, the threat posed by OCGs
on .	Increasing detections for sale and supply of drugs compared to detections in 2016. Increasing the number of frearms seized compared to seizures 2016.	Carrying out increased numbers of targeted operations against OCGs and individuals involved in criminality.  Maintaining co-operation with international police forces.	Superintendent, Carlow D/Inspector, Kilkenny/Carlow D/Sergeant, Carlow	Target Organised Criminal Groups (OCGs) and individuals involved in criminality through intelligence-led operations
u	The deployment of Divisional Computer Aided Dispatch by Q4. Each incident requiring investigation having an investigating officer and supervisor assigned to it. Improving detections of burglaries, robberies and assaults from 2016.	Improving our response to calls for service by deploying the Computer Aided Dispatch (CAD) system throughout the organisation.  Assigning an investigating officer and supervisor to every incident requiring investigation.	rlow	Improve our initial response to reported Superintendent, Carlow crime and our management of investigations from the moment a crime D/Inspector, Kilkenny/Carlow is reported to the time it is brought D/Sergeant, Carlow before the courts
JPC .	Success Will be Measured By RAG	We WIII Do This By	Responsibility	We Will

Support the implementation of SAOR withion Division by Q4 2017. Focused implementation of Opportunities Oriented Prolific Offender Management Divisional Strategy - five pillar strategy to manage prolific: Operation Thor Targets within Division by:  o Preparation Thor Targets within Division by: o Preparation Thor targets in their District(s) to ensure they will be notified immediately of any warrants issued, curfew breaches detected, opportunities to prosecute etc. o Proactive Tasking - All prolific offenders will be monitored proactively and ball conditions enforced where applicable. BRU, RSU and Op Thor patrols will be tasked with "active monitoring" during each tour of duty recording all monitoring activity on Pulse. o Scanning - Criminal intelligence Officers detect an opportunity (e.g., breach of ourfew) and generate an action (e.g. obtain warrant under Section 9 of the Bail Act, 1997). o Action - Action forwarded to next available target manager in District according to working roster and CC/d to D/Sergeant who will supervise the completion of the action within the next tour of duty. o Quiccome - Outcome reported to Criminal intelligence Officers who will generate a bulletin and update the Operation Thor Target Bail Conditions Sulletin.
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### Roads Policing

Safety Strategy 2013-2020 of matching the best performing road safety countries in Europe. lives saved. However, we all need to do more to ensure that Ireland has the safest roads in Europe. An Garda Stochána will continue to work to reduce the number of fatalities and serious injuries on Irish roads in line with the Government's Road The preservation of life is a key priority for An Garda Stochana, Keeping our roads safe helps protect lives and reduce serious injuries. Working in partnership with other agencies and with the public, road death's have been reduced and many

against database records to effectively reduce road casualities, prevent and reduce crime, increase detection rates and develop our intelligence led policing capabilities. partner agencies in relation to driver compliance and work with them in the promotion of a safe and crime-free road network. We will enhance our use of Automatic Number Plate Recognition (ANPR) technology, comparing vehicle details We will achieve these objectives through high-visibility enforcement of road traffic and road transport legislation; conducting collision analysis and implementing targeted intelligence-led operations. We will also explore new measures without legislation; conducting collision analysis and implementing targeted intelligence-led operations. We will also explore new measures without legislation; conducting collision analysis and implementing targeted intelligence-led operations. We will also explore new measures without legislation; conducting collision analysis and implementing targeted intelligence-led operations.

The function of the Garda Traffic Corps will be redeveloped to encompass more roads policing functions. It will become the Garda Roads Policing Unit. Working with non-traffic personnel, it will deprive criminals the use of the road network and implement an enhanced safety programme in association with the Road Safety Authority and other external stakeholders.

We will continue to plan for major emergencies with our partners and ensure, through training and risk assessment, that we are prepared to respond in a timely and effective manner should a major emergency arise

including the Road Safety Authority,	200	the Government Road Safety Strategy 2013-2020.	Road Safety Authority.
Transport Infrastructure Ireland, and	Inspector Anthony Farrell,		Decreasing fatalities by 27% from 2016 statistics to less than 136 in line with
Road Safety Officers in local authorities		Collaborating with the Road Safety Authority in data collection and	national targets within the Government's Road Safety Strategy,
to reduce road deaths and serious			Decreasing serious injuries by 27% from 2016 statistics: to less than 380
înjuries	Each Sergeant I/c, Traffic		inline with national targets within the Government's Road Safety Strategy
	Corps	Participating in multi-agency checkpoints:	2013-2020.
	a*a idh		All Garda resources contributing to targeted enforcement of road traffic
	Each Sergeant I/c, Carlow	2.7- 0.4	legislation to reduce road fatalities and serious injuries.
	District		Targeted public and educational media approach through ongoing media
			Campaligns:
			in Carlow.
	Hotefa		Monthly Collision Prevention Programme meetings with road safety
			partners in each County within District
	table v		Conduct consultations with partner agencies held
	erace e		Deliver Road Safety Presentation to employees of large companies. For
			example, VHI and ESB.
			Deliver road safety table quiz to secondary schools within District.
	774 PPC 11		Road Safety messages delivered through national media namely Crimecall
	<b>-</b> . Pa		programmes, local press and radio and Road Safety Stands at public events.
			Co-branding of road safety messages in conjunction with the Road Safety
			Authority and Local Authorities
		Lucia	Delivery of Restorative Justice Road Safety Programme to youngrade youths who have Road Traffic Offences:

Intelligence led prevention chec and disrupt inch conduct checkp locations and har lighting the first checkp.	Co-branding of i Authority and L Delivery of Rest who have Road	Deliver road safe Road Safety me programmes, lo	Deliver Road Safety Pn example, VHI and ESB.	Delivery of Schools Programm basis.
Intelligence led establishment of high visibility road traffic and crime prevention checkpoints on the public roadways and motorways to target and disrupt individuals/groups using the roads networks for criminal gain. Conduct checkpoints conducted at collision prone locations, school locations and national routes.  Conduct successful interceptions using A.N.P.R. Intelligence from ANPR and Go Safe Vehicles shared with criminal investigations.	Co-branding of road safety messages in conjunction with the Road Safety Authority and Local Authorities Delivery of Restorative Justice Road Safety Programme to vulnerable youths who have Road Traffic Offences.	Deliver road safety table quiz to secondary schook within Division. Road Safety messages delivered through national media namely Crimecall programmes; local press and radio and Road Safety Stands at public events.	Deliver Road Safety Presentation to employees of large companies. For example, VHI and ESB.	Delivery of Schools Programme to transition year students on a quarterly basis.

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			Each Sergeant I/c, Carlow	
		Continuing to review the fixed Charge Processing System to ensure compliance with organisational policy.	Each Sergeant I/c, Traffic Corps	
,	Ensuring that improvements are implemented within District  Completing a Divisional Audit of the Garda Fixed Charge Processing system by Q4 of 2017.	Completing the implementation of the recommendations of the Garda Inspectorate Report on the Fixed Charge Processing System within the remit of An Garda Slochaña.	Superintendent, Carlow Inspector Anthony Farrell, Kilkenny	Expaind the Fixed Charge Processing System including penalty points
	Reviewing all District collision prone zones by Q4 of 2017.	strategy.  Continuing to review collision prone zones in order to inform the effective deployment of Roads Policing resources.	Inspector Anthony Farrell, Kilkenny Each Sergeant I/c, Traffic Corps	analytical tools to develop and implement plans to reduce the occurrence of road collisions; and the use of our roads for criminal activity
				eritino produktivationimo de produce que en establica tendencia de constitución de productivo de productivo de
			t naga Amerika da Panga Pa	
accessification	Joint Operations with Local Authority whereby Road Safety Messages and conveyed through local authority VMS signage.		TOTAL STATEMENT	•
	Targets as set out in An Garda Stochána Road Safety Strategy 2013-2020, achieved in the following areas: speed limits, drink driving legislation and Road Traffic Operations.  One bi-lateral agency checkpoint conducted in District each week:  Co-Operation with multi agency checkpoint conducted in District monthly.  Conduct criminal intelligence reports submitted by Traffic Corps personnel.  Conduct targeted high visibility strategic crime checkpoints aimed at detecting and disrupting travelling criminals completed and implemented.			
Ą	RAG Increas Will Be Measured By RAG Increasing the Conduct checkpoints identifying emergent collision prone zones and target with Go Safe technology to improve compliance with speed limits.  Rollout of HGV inspection station off the M9 at Paulstown with vehicle. Religion capabilities in association with the Local Authority.	We WIII DO THIS BY	Responsibility	We Will

We will be promisibility.  Superintendority. Carbon in a discreed by the Traility on our road network of chindren by the Cops to read a network.  Superintendority. Carbon in a case at forms of orminality on our road network.  Superintendority. Carbon in a case at forms of orminality on our road network.  Superintendority. Carbon in preparation for major energency management partners.  Superintendority. Carbon in preparation for major energency management partners.  Superintendority. Carbon in preparation for major energency management partners.  Superintendority. Carbon in preparation for major energency management partners.  Superintendority. Carbon in preparations in conjuntation of major energency management partners.  Superintendority. Carbon in preparations.  Superintendority. Carbon	* An Garda Siochána will provide the P Expected Outcome: Enhanced road safety and reduced op				emergencies in conjunction with major emergency management partners	Ongoing planning, risk, assessment, and operational preparation for major			on our road network	We WIII Strengthen and re-develop the Traffic. Cores to tackle all forms of criminality
e Traffic Corps towards Roads Policing duties.  Incrementally increasing resources allocated to Roads Policing Units by 10% within Division by end Q4 2017. Baseline resource numbers as of 31st December 2016.  Providing Divisional Roads Policing Units with tallored education and training.  Providing Divisional Roads Policing Units with tallored education and training.  Participate in table top and live simulated training exercises in each region.  Participate in table top and live simulated training exercises in the South Eastern Region.  Participate in table top and live simulated training exercises in the South Eastern Assessment process.  Briefing of operational units to ensure full readiness for major emergency risk assessment process.  Briefing of operational units to ensure full readiness for major emergencies.  Briefing of operational units to ensure full readiness for major emergencies.	olicing Authority with quarterly (	ייייייייייייייייייייייייייייייייייייייי	Each Sergeant I/c, Carlow	Each Sergeant I/c, Traffic		Superintendent, Carlow	Each Sergeant i/c, Carlow District	Each Sergeant I/c, Traffic Corps	Inspector Anthony Farrell, Kilkenny	Responsibility Superintendent, Carlow
rces allocated to Roads Policing Units by 10%  7. Baseline resource numbers as of 31st iding Units with tailored education and iding Units with tailored education and e simulated training exercises.  venit ensure full readiness for major emergencies.	eports in relation to the implementation of the Automatic Number Plantage of the Number					Conducting regular training exercises in each region in preparedness for major emergencies.			Increasing the capacity of Roads Policing Units.	We Will Do This By  Re-focusing the Traffic Corps towards Roads Policing duties.
	late Recognition (ANPR) strategy.	Briefing of operational units to ensure full readiness for major emergencies.	Full Garda Involvement in the national/regional major emergency risk assessment process.	Assessment of Exercises post event	Participate in table top and live simulated training exercises.	s Supporting 100% completton of planned exercises in the South Eastern Region.		training.	December 2016.  Browiting: Divisional Roads Politing Units with tailored adjustion and	Will Be Measured By  Intally increasing resources allocated to Roads Policing Units by 10%  Division by end Q4 2017. Baseline resource numbers as of 31st

# Community Engagement and Public Safety.

Working with and being a part of the community is one of our major strengths as a police service. We want to build on that to continue to protect and support communities through committed and active collaboration. We will place strong emphasis on crime prevention initiatives we operate with community groups. We want every Garda, civilian and reserve member to make a connection with their local community, to develop an understanding of its needs and how we, with our strategic partners, can make it better.

spot patrolling and targeted local and national operations. Fear of crime can significantly impact on quality of life and for some people that fear can be greater than for others. It is our aim to reduce the fear of crime through prevention, targeted victim support, and providing professional intelligence-led, technology enabled investigations. We will seek to provide greater assurance to communities through high visibility policing, developing and maintaining strong links with communities and using proven evidence-based interventions, including hor-

they receive from An Garda Stochana, A new model of policing will bring us even closer to the people we serve, reduce crime rates and associated costs; and enhance ireland's reputation as a place in which to do business and visit. We will ensure that every Garda, civilian and reserve member treats all members of society with respect and that the engagement is helpful and meaningful. We will win the trust and confidence of all communities and enhance the level of services

Fully implementing a performance appraisal process to include an assessment of the contribution of each Garda member to community engagement and public safety			grade, considers service to the community a core function	Build a new community policing ethos where every Garda, civilian and reserve	We WIII
Superintendent,Carlow Inspector Liam Connolly, Kilkenny Each Sergeant I/c, Carlow		Each Sergeant I/c; Carlow District	Kilkenny	Superintendent, Carlow	Responsibility
Utilising the Performance, Accountability and Learning Framework (PALF)* to enhance the contribution of each Garda member to community engagement.			ilioteanily dei de associty il oti loca communitare.	Developing a new Community Policing Framework.	We Will Do This By
Supporting the completion of the first phase of PALF under the Modernisation and Renewal Programme by Q4 2017.	for publics of case	Reducing the fear of crime. Baseline to be established in 2016.	increasing public perception that An Garda Stochana is community focused to a level of 64% and maintaining that level throughout 2017.	Support the Implementation of a new Community Policing Framework by Q4, 2017.	Suzzess Will Be Measured By RAG

		An individual and team based performance management framework to provide direction, feedback and developmental support for members	ance management framework to	* An individual and team based perform
	use of Te	7		
	Structure Divisional Text Alert Schemes through Divisional Heat Maps to ensure optimum divisional coverage.	S		
	Ensuring proper registration of Text Alert Schemes and increasing Conduct Text Alert Schemes in operation.	Ti B		
	Enhance our communications strategy to harness the benefits of social media as an aid to policing and criminal investigations.	3 50		
	Engage with the public to Identify and address policing priorities in Carlow District through Garda text alerts, KCLR and local media.	D. jū	V	
	Garda Column Monthly in local broadsheet newspapers.	a.	Each Sergeant I/c, Carlow District	
	Enhancement of Kilkenny Carlow Local Radio (KCER) crime slot. Garda Community Assist to air weekly every Wednesday at 10.30am.	Providing ease of navigation to online Garda services.	ess manue	A Contraction Contracts
	Maintaining online engagement ahead of Industry standards. Baseline to be established in 2016.	Enhancing the Garda website to provide an improved user experience wand integration with existing social media channels.	Superintendent, Carlow	Provide accurate, timely and engaging information to the public through a variety of media channels
RAG IPC	Success Will Be Measured By	We Will Do This By	Responsibility	IIM:am

Build trusting relationships with local S	Superintendent, Carlow	Implementing a new Garda Diversity & Inclusion Strategy,*	Garda Diversity & Inclusion Strategy Implemented by Quarter 3 2017.
crease itive engagement	Inspector Liam Connolly, Kilkenny	Piloting of the Police And Community Engagement (PACE) project in 6 Garda Divisions.	Increasing levels of satisfaction with the service provided to local communities to 72% and maintaining that level over the remainder of 2017.
, Contract to the contract to	Each Sergeant I/c, Carlow District	Reviewing the content and delivery of the Garda Schools Programme.	increased proportion of people who feel that AGS treats all people equally, irrespective of background. Baseline established in 2017.
			Completion of Schools Programme review by Q3 of 2017.
entario de la como de			increasing scope of the Public Attitude Survey to include 16-18 year olds.
00-00-00-00-00-00-00-00-00-00-00-00-00-			Four (4)) Community Engagement Fora Meetings in Co Carlow.
Find new ways of engaging with communities to provide tailored crime	Superintendent, Carlow	Updating Crime Prevention advice in line with emerging crime types.	Increasing the proportion of Public Attitude Survey respondents who are aware of crime prevention campaigns run by An Garda Sochana to 80%. Mainteined at
····	Inspector Liam Connolly, Kilkenny	Conducting quarterly Crime Prevention Days at national and District levels and continuing to build on the existing Supporting Safer Communities Campaigns.	that level throughout 2017.  Six (6) Community Engagement Fora Meetings to be convened between local management of AGS and community representatives listening carefully to
D. m	Each Seigeant I/c, Carlow District		feedback.  Conduct high visibility District policing operations such as Operation Thor,  Project Storm and Operation Infinity that ensures Garda presence on public roads.
			Continue momentum in Kilkenny Cares Initiative and pilot Carlow Cares Model to work with business groups, including hospitality industry to continue to reduce public disorder and antisocial behaviour.  Transition year Roadshow the association with Rotary Club and Children and Young People's Services Committee (CVPSC) within Obstrict.  Condition meetings with Neighbourhood Wahrt and Community Abort Activities.
2017-1-20-0-1-20-1-20-1-20-1-20-1-20-1-2			in each District. Engage Older Persons Forum in Co Carlow to further reach out to older persons
			in our community Work closely with Public Participation Network.

Property of the property of the property of the con-

Re-open Garda stations  Superintendent, carlow identifying closed Garda stations suitable for re-opening.  Business Case to be submitted to be one of six (6) identified Garda stations suitable for re-opening.  Inspector Liam Connolly,  Kilkenny  An Garda Stochana will provide the Policing Authority with quarterly reports in relation to the implementation of a new Garda Diversity & Inclusion Strategy.	visibility patrolling   Commolly,   Carlow   Commolly,   Carlow   Carlow	tackling both volume crime and serious crime.  birglaries, robberies and assaults.  b
e-open Garda stations  Superintendent, carlow identifying closed Garda stations suitable for re-opening.  Inspector Liam Connolly,  Kilkenny  An Garda Siochana will provide the Policing Authority with quarterly reports in relation to the implementation of a new Garda Diversity & Inclusion	Superintendent, Carlow t Inspector Liam Connolly, ness Kilkenny Each Sergeant I/C, Carlow District	
An Garda Síochána will provide the Policing Authority with quarterly reports in relation to the implementation of a new Garda Diversity & inclusion	Superintendent, carlow Inspector Liam Connolly, Kilkenny	Business Case to be submitted to be one of six (6) identified Garda Stations nationally to be reopened by end of Q4 2017.
	a Slochana will provide the Policing Authority with quarterly reports in relation to the implementation of a new Garda Diversity &	usion Strategy.

# **Organisational Development and Capacity Improvement**

and confidence in An Garda Siochana. A renewed Garda culture will result in a policing and security service that is accountable to and representative of the people it serves, performance with clear governance and oversight structures internally and externally. Central to maintaining an effective democracy is a professional policing and security service with robust governance practices and structures. This will lead to an improved service to the public and result in enhanced community safety and increased trust.

society and help grow the country's reputation as a safe and welcoming place for people to live, work, visit and invest in. tools, guidance and support, appropriate training and development, and the leadership to do their jobs effectively. We will uphold and protect human rights for all. A professional human rights based politing service will be of immense benefit to The continued dedication and commitment of Garda, civilian and reserve members will be key to transforming and professionalising An Garda Slochana into a world class policing and security service. We will provide our people with the right to reserve members will be key to transforming and professionalising An Garda Slochana into a world class policing and security service. We will provide our people with the right to reserve members will be key to transforming and professionalising An Garda Slochana into a world class policing and security service.

professionalising our service, improving performance, reducing bureaucracy, empowering our workforce and demonstrating empathy, honesty, accountability, and respect at every interface, internally and externally. of investigation into An Garda. Siochana and progress in relation to these themes will be reported on a regular basis. The mechanisms for change are in motion and we are committed to ongoing measurement to establish that we are agile and plains will be adjusted based on consultation with our partners or the emergence of new challenges. The key themes of the programme encompass the totality of the recommendations of the various inspections, audits and Commissions The modernisation and renewal programme will be delivered over the next five years. Some initiatives will be implemented in the short to medium term while others will require a number of years to implement. The programme is designed to be

Figure 1 the part of concerns they may have to easily have to concerns they may have to easily that they are listened to and listened to and listened to and listened to and supported.  Conducting and publishing a culture where anyone who brings forward issues or concerns, they may have to concerns they may have to concerns they may have to and supported.  Conducting and publishing a culture where anyone who brings forward issues or concerns, including frozened pisclosures.  Concerns will be listened to and supported.  Conducting and publishing a culture where anyone who brings forward suses or concerns, including frozened pisclosures.  Concerns beying forward supported.  Concerns beying forward supported.  Concerns beying forward suses or concerns, including frozened pisclosures.  Concerns beying forward such anyone who brings forward supported.  Concerns beying forward such anyone and publishing the collaborate.  Concerns beying forward such anyone and publishing forward such anyone anyone anyone and publishing forward such anyone anyone and publishing forward such anyone anyone anyone and publishing forward such anyone anyo	We Will	Responsibility	We Will Do This By	Success Will Be Measured By RAG	o FR
Each Sergeant I/c, Carlow District  Each Sergeant I/c, Carlow  Communications.  Each Sergeant I/c,  Each Sergeant I/c,	employees to bring forward or concerns they may have to t they are listened to and	Superintendent, Carlow Inspector Liam Connolly,	Creating a culture where anyone who brings forward issues or concerns will be listened to and supported.  Condition and publishing a cultural and to 6 An Gotta Stockhoo	Establishing baseline data and publishing the Cultural Audit by the end of Q3 to measure staff willingness to bring forward issues or concerns, including Protected Disclosures.	
Superintendent, Carlow Actively promoting the new Code of Ethics through training and communications.  Kilkenny Each Sergeant I/c,	supported	Kilkenny Each-Sergeant I/c, Carlow District	Conducting and publishing a cultural audit of An Garda Siochana.	Reinforce District culture of openess through District Performance Accountability Framework (PAF) Weekly/Dally Meetings and Dally Unit Briefings.	~ \\
Superintendent, Carlow  Actively promoting the new Code of Ethics through training and communications.  Kilkenny  Each Sergeant I/C,				Ongoing engagement with AGSI, GRA and Civilian staff associations to another avenue for feedback to Garda management.	- P. P. a Mood Pa. 1000 a d P a d
Superintendent, Carlow Actively promoting the new Code of Ethics through training and communications.  Actively promoting the new Code of Ethics through training and communications.  Actively promoting the new Code of Ethics through training and communications.				Convene a Divisional Meeting with Management Team and all Divisional Supervisors in Q1, 2017 as a forum for direction and feedback on Divisional operational policing.	<u> </u>
Superintendent, Carlow Actively promoting the new Code of Ethics through training and communications.  Kilkenny Each Sergeant I/C,					
Pach Sergeant //C.	Support the Policing Authority in developing a Code of Ethics and, together with our core values, embed it	Superintendent, Carlow hspector Liam Connolly,	Actively promoting the new Code of Ethics through training and communications.	Support the Development and implementation of an ongoing internal communications plan to inform and educate Gardal, Garda Reserve and civilian members in relation to ethical matters by the end of Q1 2017.	
		Nikenny Each Sergeant I/c,		Including the Code of Ethics in training programmes, from student training onwards, in the Garda College by the end of Q2 2017 and also thereafter through Divisional CPD School	THE PARTY AND ART AREA AND AREA AREA AREA AREA AREA AREA AREA ARE

We Will	Responsibility	We Will Do This By	Success Will Be Measured By RAG
Introduce an effective governance structure and inculcate risk	Superintendent, Carlow	implementing a new governance structure in An Garda Siochána.	Support the deployment of a new governance structure organisation-wide by end of Q1.2017.
culture, developing the maturity of our management approach to governance	Kilkenny	Fully implementing The Revised Approach to Risk Management in An Garda Síochána'.	Fully implement the new approach to Risk Management by end of Q1 2017.
ана под напавеннать	District	implementing the recommendations of published 3rd party reports relevant to An Garda Slochana.	Providing quarterly reports outlining implementation progress to relevant oversight agencies, including the Policing Authority.
		$\label{eq:discompleted} Division aland District audits complete dinaccordance with HQD irective $9/14.$	Quarterly meetings with District Risk Management Team under guidance of Divisional Risk Manager Inspector Liam Connolly, Kilkenny.
		Allocate all new personnel to stations with the greatest requirement. Submission of quarterly audit reports for police presence within. Carlow District.	Submission of quarterly audit reports.
			Establishment of a Divisional Governance Team in Q4.
Address training and development needs of our employees to ensure that	Superintendent, Carlow	Developing a HR Strategy and Operating Model .*	An assessment of attitudes through the Culture Audit. Baseline to be established in 2017.
infrastructure to effectively deliver the	Kilkenny	and	Analyse skill set within District to identify training needs
en in marke da kirak da karak	Each Sergeant i/c, Carlow District		Enhance skills of membership through targeted training against respective roles of membership.
	erene er		identified training needs through District skills audit to be remedied through targeting of membership for skills enhancement (by Sergeant I/c, CPD School), appropriete to their role.
			Review of Training Delivery Model of CPD School to ensure maximum reach for CBD Programmes.
			Garda Siochána Interview Model Training, Level 2 to be rolled out.
			Training of Members in DistrictText Alert.
			Ongoing engagement with Saida College.
			BI Annual Award Presentation of form EPW1 promoting good work of membership

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	Pilot projects completed and evaluated  Scheduled reporting to relevant oversight agencies.	Implement the scheduled projects of the Modernisation and Renewal Programme for 2017.	A company of the same of the s	Programme.
41.200.000	Pilot projects completed and evaluated		Superintendent, Carlow	We will continue to advance An Garda Slochana's Modernisation and Renewal
Kilkenny Cárlow	end of Q4 2017 and development of their training in Kilkenny Carlow	Piloding a hybrid functional policing model in four Garda divisions.		
ment of 500 civilian ct	Deployment of portion of the selection and requitment of 500 civilian support staff by the end of Q4 2017 to Carlow District  Deployment of portion of the carryllment of 300 Garda Baseviets by the	Increasing the Garda Reserve.  Deployment of portion of the selection and requitme  Working in conjunction with the Policing Authority in the completion support staff by the end of Q4 2017 to Carlow District  of a five-year redeployment plan for Gardai in non-operational posts.	KIIKENTIY Each Seigeant I/c, Carlow District	
recruited per quarter nament of their	Deployment of portion of 200 Gardal selected and recruited per quarter in 2017 to Kilkenny Carlow Division and the commencement of their training.	Phased recruitment and training of 800 Gardai and 500 civilian support staff.	Superintendent Carlow Inspector Liam Connolly,	Commence the implementation of the Government's five year workforce feform plan for An Garda Siochána
ermonies,	y force.  Recognise good citizebship through presentation termonies,	Using technology to protect the most vulnerable members of society force.  Recog	Each Sergeant I/c, Carlow District	STATE OF STA
s before operational tion Hurricane fed in 2016.	Identify our core values/ethics within at all Briefings before operational deployments especially Operation Storm and Operation Hurricane deployments. In excess of eight hundred (800) briefed in 2016.	Providing a fast, accurate vetting service in partnership with community organisations to protect the young and vulnerable (See also initiative 11)	Superintendent Carlow Inspector Llam Connolly, Kilkenny	Transform our approach to calls for service, investigating and managing crime professionally, using well trained people and up to date intelligence and technology

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Expected Outcome:  A modern and renewed organisation delic	*An Garda Stochana will provide the Pol							Improve data quality within An Garda Siochána	We Will
livering professional and accoun	icing Authority with quarterly re			O LOS	District	Each Sergeant I/c, Carlow	Inspector Liam Connolly, Kilkenny	Superintendent, Carlow	Responsibility
Expected Outcome: A modern and renewed organisation delivering professional and accountable services, as a beacon of 21st century policing and security	* An Garda Stochana will provide the Policing Authority with quarterly reports in relation to the development of the HR Strategy and Operating Model				Implementing Computed Aided Dispatch (CAD) to support the accurate recording of calls on the PUISE system.	status.	Ensuring that all incidents are correctly classified, including detection	Establishing a Data Quality Unit within the Garda Stochana Services Centre.	We Will Do'This By
	Model	timely supplying of information against request(s).	Support the Garda Stochana Ombudsman Commission (GSOC) in ongoing	Ongoing inspection and reviews on bi annual & quarterly basis cognisant of HQS9/2014.	Support the deployment of CAD Divisionally by Q4 of 2017	increased proportion of detections correctly classified.	increased proportion of incidents correctly classified.	The establishment of a Data Quality Unit by end of Q4 2017.	Success Will Be Measured By
	and a second of the second of	NOTA II AND			W-G EXILATED				RAG JPC