



PUBLIC LIGHTING REPORTING A FAULT AND REPAIRS

PUBLIC LIGHTING CARLOW COUNTY COUNCIL

Carlow County Council is responsible for the provision and maintenance of public lighting in the county. A contract for maintenance is in place with Killaree Lighting Services for maintenance of public lighting. You can report faulty public lighting to the private operator maintaining the lights on behalf of Carlow County Council.

HOW DO I REPORT A PUBLIC LIGHTING FAULT?

All street light defects in Carlow can be logged by visiting the Dead Sure App site on the Carlow County Council Website <https://carlow.ie/roads-and-transport/road-maintenance/public-lighting-maintenance>. This is the quickest and most convenient way to get the light fixed.

Figure 1 – Opening Window (Following link on County Council Webpage (or simply doing a google search for public light Carlow County Council))



[Home](#) > [Roads and Transport](#) > [Road Maintenance](#)

Public Lighting Maintenance

Local authorities maintain public lighting on public streets, roads, parks and laneways.

[Report a Street Light Fault](#) >

Carlow County Council is responsible for the provision and maintenance of public lighting in the County. This includes on street lights, lights in housing estates that have been taken in charge, roads, parks and laneways.

Step 1

Clicking the Report a Street light fault brings the user to an interactive web map that can be zoomed in and out to find your location, the lights being clearly shown.

Figure 2 - Interactive County Map showing all public lights.

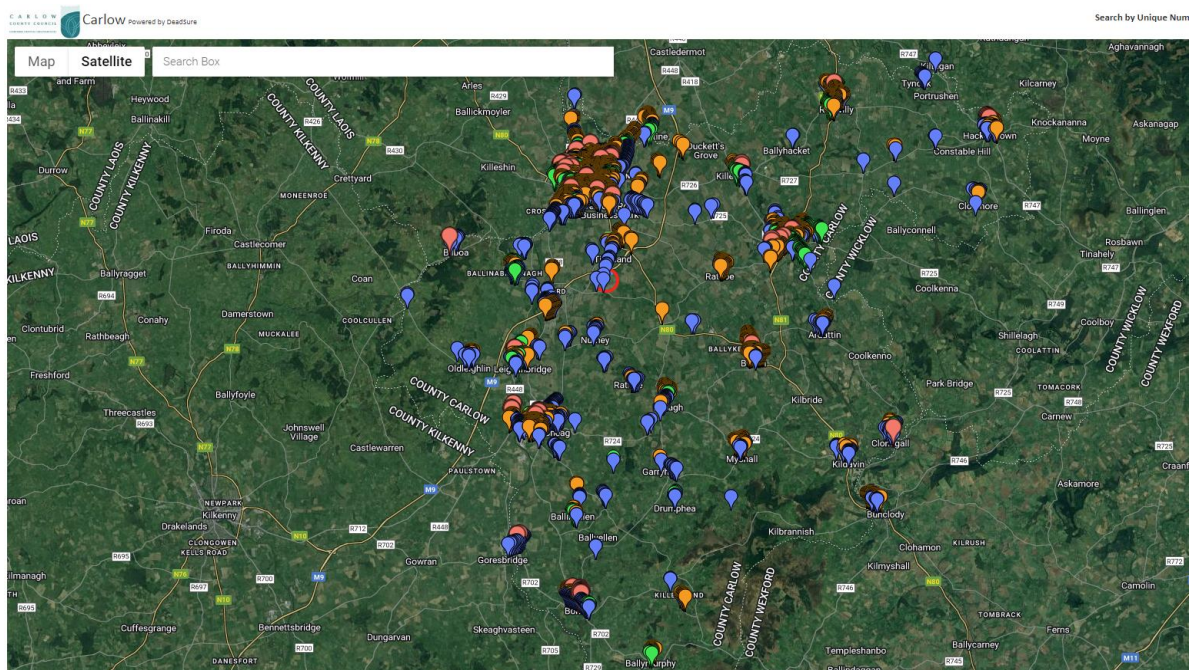


Figure 3 - Zoom to your preferred location.



Step 2

Simply click on the light that is not working and complete the pop-up box with your contact details, the details for the chosen light, including the address and pole number will be automatically populated for you. When you've entered your information click "Log Fault"

Alternatively, you can phone 059 9170300/9170378 or email roadsoffice@carlowcoco.ie with the following information:

- The town/village and street name
- The number on the pole if available
- The location of the light for example outside house number 8
- Your name and contact information

What Happens Now?

Kilaree Lighting acting on behalf of Carlow County Council will repair the light. Most standard faults are repaired within 10 working days.

If the housing estate has not been taken in-charge by Carlow County Council, then the developer of the estate is responsible for the maintenance of the public lighting. The app will not allow the reporting of a fault where the housing estate is not in charge.